

CCH Access™ Portal/CCH Client Access

Welcome to CCH Access Portal 2019-1.0/CCH Client Access 3.0

This bulletin provides important information about the 2019-1.0 release of Portal and the 3.0 release of Client Access. Please review this bulletin carefully. If you have any questions, additional information is available on CCH [Support Online](#).

New in this Release

New Feedback Tool

Wolters Kluwer is implementing a new feedback tool, Aha! Ideas, to collect customer feedback for our CCH Access products. The new tool is now available and can be accessed using this URL <https://cchproducts.ideas.aha.io/>. Aha! Ideas will streamline our processes and improve our collaboration with our customers. Feedback previously collected in the former tool will be retained and used going forward.

Note: The functionality with Aha! Ideas will be rolled out over time. Initially, you will only see the ideas you have submitted and the responses from Wolters Kluwer. In the future, you will be able to see ideas submitted by other people and vote on the ideas. We appreciate your patience during this transition.

Fixed in this Release

Client Access: Firm-wide User Access List Report

The failed status has been resolved when running the firm-wide User Access List reports.